2017-2019 ACTION PLAN OF HUMAN RIGHTS PROTECTION

2 of a concept paper regarding the Operation of the Medical r System of the Republic of	The basishas been laid to introduce effective mechanisms to remedy breached rights of patients, and the rate of violation	action implementation 4 The draft legal acthas been	entity and co- implementers 5 Ministry of	timeline 6	source 7
ot a concept paper regarding the Operation of the Medical r System of the Republic of	The basishas been laid to introduce effective mechanisms to remedy breached		_		7
Operation of the Medical r System of the Republic of	effective mechanisms to remedy breached		Ministry of		
	of their rights has decreased.	submitted to the Government of the Republic of Armenia.	Health of the Republic of Armenia	Second quarter, 2017	State budget of the Republic of Armenia (no additional funding is required) other means not prohibited by the law
duce clinical guidelines based on ctices and adapt them for local	- The dimensional and qualitative disproportions of healthcare services has decreased; - the rate of inappropriate referrals for diagnostic testing has decreased; there has been a decrease in: - rate of unjustified hospital admissions; - average duration of hospital stays with a specific diagnosis;	At least 200 clinical guidelines were adopted for 40 specializations.	Ministry of Health of the Republic of Armenia	Fourth quarter, 2017	
		 rate of unjustified hospital admissions; average duration of hospital stays with a 	 rate of unjustified hospital admissions; average duration of hospital stays with a specific diagnosis; 	- rate of unjustified hospital admissions; - average duration of hospital stays with a specific diagnosis;	rate of unjustified hospital admissions;average duration of hospital stays with a

3.	health conditions; - a major indicator for quality assessment has been introduced i.e. compliance of processes employed by healthcare providers with modern standards of the medical science that can be linked to funding volumes; - a substantiated and transparent legal framework has been established for interactions between healthcare providers and patients; - population coverage of individual aspects of screening programs has grown by 20%; - the efficiency of continuous vocational development has increased. - The dimensional and qualitative tisproportionsof healthcare services has decreased; - the rate of inappropriate referrals for diagnostic testing hasbeen reduced; - there has been a decrease in the rate of unjustified hospital admissions; - average duration of hospital stays with a specific diagnosis has decreased;	At least 100 procedure guides were adopted for 10 specializations.	Ministry of Health of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.
	average cost for commonly diagnosed health conditions has decreased;				
	a major indicator for quality assessment has been introduced i.e. compliance of				

4	To introduce e-healthcare information system	processes employed by healthcare providers with the modern standards of the medical science that can be linked to funding volumes; – a substantiated and transparent legal framework has been established for interactions between healthcare providers and patients; – the population coverage of individual aspects of screening programs has grown by approximately 20%; – the efficiency of continuous vocational development has increased. The system gives individuals access to the information on their health.		Ministry of Health of the	Third quarter, 2017	other means not
5.	To ensure public availability of statistical data (if any) captured at healthcare institutions of the Republic of Armenia on mortality rate classified by its characteristics (e.g. cause of death, disease, age, sex, type of disability, etc.)	The statistical data captured by healthcare institutions of the Republic of Armenia has become accessible to the public at large.	The electronic version of the statistical data published by the Ministry of Health of the Republic of Armenia can be accessed through the website of the Ministry of Health of the Republic of	Republic of Armenia Ministry of Health of the Republic of Armenia	Second quarter, 2018	prohibited by the law No additional funding is required.
6.	To review the legal instruments establishing the procedure for medicinal application of narcotic drugs and psychotropic (psychoactive) substances	Legal basishas been laid to improve the process of issuing narcotics to patients in need of pain relief by introducing efficient procedures for receipt, registration, storage, prescription, administration and destruction of narcotics and psychotropic	Armenia. The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Health of the Republic of Armenia	Third quarter, 2017	No additional funding is required.

		(psychoactive) substances.		Republic of Armenia under the Government of the Republic of Armenia		
7.	To improve regulations establishing the responsibility for development and dissemination of the physician-patient privilege including the liability for its violation	Additional safeguards have been created to protect the rights of patients and the physician-patient privilege.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Health of the Republic of Armenia	First quarter, 2018	No additional funding is required.
8.	To form a public observer group to ensure the public supervision of the quality of services provided and the situation related to the protection of human rights in organizations offering medical and healthcare services in the field of mental health in the Republic of Armenia	The protection level of the rights of persons with mental health problems has been enhanced.	A public observer group has been set up.	Ministry of Health of the Republic of Armenia Ministry of Labor and Social Affairs of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.
9.	To develop samplesfor documenting tortures and other cruel, inhuman or degrading treatment in compliance with the standards established in the Manual on Effective Investigation and Documentation of Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment (Istanbul protocol)	The documentation of tortures and other cruel, inhuman or degrading treatment in correctional institutions is conducted in line with international standards.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the	Second quarter, 2017	No additional funding is required.

10.	To conduct research in order to ensure	Potential deficiencies in the equitable	Research is	consent thereof) Police of the Republic of Armenia under the Government of the Republic of Armenia Staff of the Human Rights Defender of the Republic of Armenia (with the consent thereof)	Fourth quarter,	No
10.	rigorous enforcement of equitable indemnification schemes for alleged victims of torture and submit recommendations with regard to eliminating any deficiencies revealed	indemnification schemes for alleged victims of torture have been revealed and avenues for their elimination have been outlined.	complete recommendations have been submitted to the Government of the Republic of Armenia.	Justice of the Republic of Armenia	2018	additional funding is required.
11.		Prerequisites have been introduced For effective implementation of the Legislation of the Republic of Armenia on prohibition of torture and other cruel treatment	Training courses are being conducted.	Academy of Justice of the Republic of Armenia (with the consent thereof) School of Advocates of the Republic of Armenia	2017-2019, on regular basis	State budget of the Republic of Armenia (no additional funding is required)

12.	Research has been conducted to reveal potential deficiencies and contradictions in direct reporting procedures to the jurisdictional body on tortures and other cruel, inhuman or degrading treatment. Recommendations have been developed to address potential deficiencies revealed.	Research is complete with recommendations submitted to the Government of the Republic of Armenia.	Republic of Armenia under the Government of the Republic of	Second quarter, 2019	No additional funding is required.
			Armenia Prosecutor General's Office of the		

			Republic of Armenia (with the consent thereof) Special Investigation Service of the Republic of Armenia (with the consent thereof) Investigative Committee of the Republic of Armenia (with the consent thereof)	
13.	To organize continuous training for police officers on proper application of the Law on the Freedom of Assembly of the Republic of Armenia and international best practices during public meetings	Approval of the course curriculum, implementationof regular trainings.		other means not prohibited by the law.

14.	legal framework regulating the terms	Additional guarantees have been created to ensure favorable conditions for convictsserving life sentences.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Second quarter, 2019	No additional funding is required.
15.	to consider the potential use of alternative means of communication (video calls) by inmates and detainees in their interactions with their family	Potential solutions addressing the use of alternative means of communication (video calls) by inmates and detainees in their interactions with their family members and relatives have been identified to enable them to maintain their social bonds.	Research is complete with recommendations submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Third quarter, 2017	No additional funding is required.
16.	To introduce reforms in the legal framework regulating the release from	Additional guarantees have been provided for detainees and convicts to exercise their right of exemption from sentence for medical reasons.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia Ministry of Health of the Republic of Armenia	Third quarter, 2018	No additional funding is required.
17.	To review the ways in which inmates	Legal basis have been introduced to expand the possibilities for inmates to communicate with the outside world.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Third quarter, 2017	No additional funding is required.

	cellular telephones.					
18.	To conduct research on considering the possibilities for detainees and convicts (especially foreign citizens) to use alternative means of communication to interact with the outside world.	Prerequisites have been put in place to give inmates an opportunity to interact with the outside world through the Internet.	Research is complete with recommendations submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Third quarter, 2017	No additional funding is required.
19.	To provide appeal mechanisms against actions, inactions or legal instruments issued by officers of correctional institutions clearly stating the courts of jurisdiction, appeal requirements and timelines.	Additional guarantees have been put in place to establish clear appeal procedures for inmates.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.
20.	To conduct research on the priorities of providing accessible environment for disabled persons in correctional institutions and to establish a matching action plan based on its results.	Prerequisites have been introduced, by priorities, to ensure adequate conditions in order tomeet the needs of disabled persons in correctional institutions.	Research is complete with recommendations submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.
21.	To develop a the Draft Law on Legal Mutual Assistance in Criminal Matters of the Republic of Armenia	The Draft provides additional guarantees for the protection of human rights in offering mutual legal assistance particularly with regard to convicts who are nationals of the Republic of Armenia or foreign citizens serving their sentences in the Republic of Armenia to regulate their transfer, transfer under criminal proceedings and transfer of persons for supervision.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Second quarter, 2017	No additional funding is required.
22.	To develop amendments and supplements to the Law on Local Referendum of the Republic of Armenia	The draft has been harmonized with the new regulations of the Constitution and the Electoral Code of the Republic of Armenia ensuring guarantees for individuals enabling them to exercise their right to participate in decision-making on a local level.	has been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia Ministry of Territorial Administration	Third quarter, 2017	No additional funding is required.

23.	To incorporate in the school curriculum topics related to the electoral law of the Republic of Armenia	There has been an increase in awareness of electoral processes among high school students.	Topics covering the electoral law have been incorporated in educational curricula.			other means not prohibited by the law
24.	To conduct a comprehensive assessment regarding the exercise of electoral rights by the members of the public with disabilities (including persons using wheelchairs and suffering from hearing or vision impairments) and to take measures towards securing full exercise of their electoral rights	Prerequisites have been put in place to secure additional guarantees for Armenian citizens with disabilities to exercise their electoral rights.	Assessment is complete with recommendations submitted to the Government of the Republic of Armenia.	Central Electoral Commission of the Republic of Armenia	2017 – 2019, at regular intervals	other means not prohibited by the law
25.	To develop new Draft Law on Religious Organizations	The draft provides basisto enhance legislative guarantees for the freedom of conscience and religion.	The draft legal acthas been submitted to the	Ministry of Justice of the Republic of	Second quarter, 2018	No additional funding is

			Government of the Republic of Armenia.	Armenia		required.
26.	To conduct research into the expediency of introducing potential models for criminalization of hate speech in line with recommendations presented by the Committee of Ministers of the Council of Europe in 1997 and the Parliamentary Assembly in 2007	The groundwork has been laid to conduct efficiency assessment of preventive action against demonstrations of hate speech.	Research is complete with recommendations submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Fourth quarter, 2019	No additional funding is required.
27.		Specific criteria have been defined to regulate depictions of violence and other anti-social demeanor to the audience of minors.	Adequate criteria have been reviewed with a legal instrumentadopted to such effect.	National Commission on Television and Radio (with the consent thereof) Ministry of Justice of the Republic of Armenia Staff of the Human Rights Defender of the Republic of Armenia (with the consent thereof)	Third quarter, 2018	No additional funding is required.
28.	To develop mechanisms for military conscripts to receive their medical checkup certificates on mandatory basis	Decisions by medical and military medical commissions appertaining to military conscripts and medical checkup certificates issued by medical institutions are now provided to them on mandatory basis.	The proposal for the legislative enactment has been submitted to the Government of the Republic of Armenia.	Ministry of Defense of the Republic	First quarter, 2018	No additional funding is required.

29.	submitting documents regarding persons demobilized for medical reasons prior to expiry of their term of service	Reasonable timelines have been established for submission of documents duly stating the reasons for early demobilization of persons demobilized for medical reasons prior to expiry of their term of service.	The proposal for the legislative enactment has been submitted to the Government of the Republic of Armenia.	Ministry of Defense of the Republic of Armenia Ministry of Health of the Republic of Armenia	First quarter, 2018	No additional funding is required.
30.		Relevant changes have been introduced in the curricula intended for military personnel leading to an appropriate knowledge about the protection of human rights.	Human Rights in the	Ministry of Defense of the Republic of Armenia	Third quarter, 2018	other means not prohibited by the law
31.		The awareness of their own rights has been raised among military conscripts.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Defense of the Republic of Armenia	First quarter, 2018	other means not prohibited by the law
32.	To put in place mechanisms for an observer group to conduct monitoring of military detention facilities in	Additional guarantees have been put in place to secure the protection of the rights of persons kept in custody in military detention facilities	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Second quarter, 2018	No additional funding is required.

33.	Specify the characteristics of individual medical conditions/ characteristics giving rise to draft deferment entitlements for persons liable for military duty	Necessary conditions have been be put in place to prevent discretionary decisions/opinions.	The draft legal actt has been submitted to the Government of the Republic of Armenia.	Ministry of Defense of the Republic of Armenia Ministry of Health of the Republic of Armenia	Fourth quarter, 2019	No additional funding is required.
34.	To ensure a mandatory notification regarding any legal instrument (fines, etc.) issued in respect of military conscripts, military servicemen and persons of equivalent status and issuance of a copy of such legal act to the serviceman in question or his family members as well as to develop a system to build awareness of the appeal mechanism in place	The basis has been laid to raise the awareness of military conscripts, military servicemen and persons of equivalent status about the decisions that affect them, as well as procedures have been established to appeal against such decisions.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Defense of the Republic of Armenia Ministry of Health of the Republic of Armenia	Third quarter, 2018	No additional funding is required.
35.	To introduce a package of livelihood programs for needy families left out of social assistance programs implemented based on household poverty evaluation systems through district centers of comprehensive social assistance services within the limits of the specific public funding	More needy families are covered by social assistance and social assistance livelihood programs.	A need-based and efficient system for provision of social assistance has been introduced	Ministry of Labor and Social Affairs of the Republic of Armenia	2019	To put up for discussion the possibility of allocating the required expenditures from the state budget of the Republic Armenia within the process of drafting the annual budget
36.		The basishas been laid for improving the quality of services offered in the field of social protection.	The monitoring and efficiency assessment system	Ministry of Labor and Social Affairs	2017-2019, on a regular basis	other means not prohibited by

	field of social protection		operates	of the Republic of Armenia		the law
37.	To develop and introduce an information exchange system on births and other acts with the authorities of the civil status acts registration	The number of documents to be submitted by the citizens has been decreased, the efficiency of assigning pensions or benefits has been enhanced.	The information exchange system on births and other acts with the authorities of the civil status acts registration has been introduced.	Republic of	Fourth quarter, 2017	other means not prohibited by the law
38.	(information system for electronic social	The introduction of the system has given individuals and public authorities access to information, f administrative practices in the social sphere have been improved	The electronic information system for social services has been introduced	Ministry of Labor and Social Affairs of the Republic of Armenia	Fourth quarter, 2019	other means not prohibited by the law
39.	To develop a fundamental legal act establishing social guarantees for families with multiple children	Minimum guarantees have been put in place to protect the rights of families with multiple children and to secure their public assistance.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Health of the Republic of Armenia Ministry of Education and Science of the		No additional funding is required.

				Armenia Ministry of Territorial Administration and Development of the Republic of Armenia		
40.	national extrajudicial mechanism for protection of workers' rights in work-	There are potential options for addrerssing the introduction of a national extrajudicial mechanism for protection of workers' rights in work-related interactions	complete with	Ministry of Health of the Republic of Armenia Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Economic Development and Investment of the Republic of Armenia Ministry of Justice of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.
41.	To improve the poverty assessment methodology for households, to develop	The household poverty assessment system has been improved due to the	Target indicators for household poverty	Ministry of Labor and	Second quarter, 2017	No additional

	impartial and comprehensive criteria for household poverty assessment	application of new practices and methodologies in household poverty assessments; the allocation efficiency and targeting of living conditions improvement benefits (family, social benefits and ad hoc assistance) has improved.	descriptors have been developed, and improved methodology for household poverty assessments has been defined based on the households integrated living conditions survey including recommendations stemming from the results of multidimensional poverty assessments.	Social Affairs of the Republic of Armenia		funding is required.
42.	To ascertain public assistance approaches and matters related to the provision of such assistance to families with housing problems left homeless by the earthquake and entitled to improvement of housing conditions	Prerequisites have been put in place to discharge the incurred liabilities for solving the housing problems of 94 families left homeless by the earthquake.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	State Urban Development Committee under the Government of the Republic of Armenia Ministry of Territorial Administration and Development of the	Second quarter, 2017	Allocations from the State Budget of the Republic of Armenia
43.	To hold trainings for officials engaged in the field of juvenile justice	Prerequisites have been introduced to ensure effective implementation of legislation in the field of juvenile justice.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Republic of Armenia Ministry of Justice of the Republic of Armenia	2017 – 2019, on a regular basis	other means not prohibited by the law

				Academy of Justice of the Republic of Armenia (with the consent thereof) The Chamber of Advocates of the Republic of Armenia (with the consent thereof)		
44.	for care of children under two and lump-	The applications to receive benefits for care of children under two and lump-sum benefits for the birth of the third and every consecutive child can also be filed online.	There has been an expansion of electronic services in the field of social protection, an online application system has been put in place and is operational designed to claim benefits for care of children under two and lump-sum benefits for the birth of the third and every consecutive child.	of the Republic of Armenia	First quarter, 2018	other means not prohibited by the law
45.	To conduct research into enhancing the efficiency of the current system to provide supervision, care and sustenance with allocations from the state budget of the Republic of Armenia for minors and incapacitated persons left without supervision, care and sustenance due to actions by criminal proceedings authorities whereby a parent or a breadwinner is taken into	Prerequisites have been put in place to enhance the efficiency of the decision-making to provide supervision, care and sustenance with allocations from the state budget of the Republic of Armenia for minors and incapacitated persons left without supervision, care and sustenance due to actions by criminal proceedings authorities whereby a parent or a breadwinner is taken into custody.	Research is complete, recommendations was submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia Ministry of Labor and Social Affairs of the	Second quarter, 2019	No additional funding is required.

	custody			Republic of Armenia		
				Investigative Committee of the Republic of Armenia (with the consent thereof)		
				Staff of the Human Rights Defender of the Republic of Armenia (with the consent thereof)		
46.	for detection and guidance of children dropped out of mandatory education	Prerequisites have been put in place for children dropped out of education programs to exercise their right to education.	The draft legal act has been submitted to the Government of the Republic of Armenia.		First quarter, 2018	State budget of the Republic of Armenia (no additional funding is required) other means not prohibited by the law
				Ministry of Territorial Administration and Development of the		

				Republic of Armenia		
47.	To develop guidelines for children and their parents on usage of the Internet to secure the protection of children	The protection level of children's rights in the digital environment has been enhanced.	Guidelines for children and their parents on usage of the Internet have been published.	Ministry of Education and Science of the Republic of Armenia Police of the Republic of Armenia under the Government of the Republic of Armenia Staff of the Human Rights Defender of the Republic of Armenia	Third quarter, 2018	other means not prohibited by the law
				(with the consent thereof)		
48.	To guarantee general access to quality 12-year secondary education including general access and affordability of stream-based learning for all children irrespective of their place of residence, gender, social status, disability, religion and other characteristics	Additional guarantees have been introduced for quality education at the third level of the secondary education i.e. at high school, irrespective of the type and subordination of educational institution	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Education and	First quarter, 2018	No additional funding is required.
49.	To develop a new funding scheme for mid-enrolled and under-enrolled schools	The development of the new scheme has resulted in additional guarantees for effective exercise of the right to education.	The draft legal act has been submitted to the Government of the Republic of Armenia.		First quarter, 2018	No additional funding is required.

50.	To develop a code of ethics designed for the teaching staff of state general education institutions in consideration of Toledo principles	Conditions for the teaching staff ofeducational institutions to follow the code of ethics in their professional activities and public statements have been put in place.	The legal instruments have been adopted.	Ministry of Education and Science of the Republic of Armenia		No additional funding is required.
51.	To enshrine in the legislation of the Republic of Armenia provisions excluding the conflict of interest in the administrative bodies of educational institutions	The legal basis has been laid to prevent conflict of interest in general education institutions.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Education and Science of the Republic of Armenia		State budget of the Republic of Armenia (no additional funding is required) other means not prohibited by the law
52.		Competitive and participatory procedures and schemes have been developed and put in place in higher education institutions for development and promotion of independent scientific research systems and distribution of funding allocated from own and state budget.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Education and Science of the Republic of Armenia State Committee of Science		No additional funding is required.
53.	To conduct research into practices related to the movement of monuments over the past five years by identifying problems and presenting recommendations for their solutions	Additional guarantees have been put in place to prevent movement of monuments occurring in violation of requirements set forth under the Legislation of the Republic of Armenia.	Research results have been submitted to the Government of the Republic of Armenia.	Defense of	Fourth quarter, 2017	No additional funding is required.
54.	To institute legislative changes establishing reasonable timelines for appeals against the description protocols drafted for the property recognized as eminent domain	The legal basis has been laid for a more efficient protection of property rights.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	First quarter, 2018	No additional funding is required.
55.	To draft a new Law on Protection of	Prerequisites have been put in place to	The draft legal	Ministry of	Fourth quarter,	No

	Ambient Air of the Republic of Armenia	ensure efficient management for protection of ambient air in line with modern practices and within the scope of sustainable development.		Justice of the Republic of Armenia	2019	additional funding is required.
56.	To develop amendments and supplements to the Law on Environmental Impact Assessment and Expert Appraisal of the Republic of Armenia	Additional guarantees have been put in place to secure a more effective exercise of environmental rights.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	First quarter, 2019	No additional funding is required.
57.	To align the environmental legislation and the policies adopted in this field.with the decisions regarding Armenia adopted by the Compliance Committee under the Aarhus Convention, specifically on freedomof information, effective public participation in decision-making and access to justice		The drafts legal acts have been submitted to the Government of the Republic of Armenia.		2017-2019, on a regular basis	No additional funding is required.
58.	To provide employers with state assistance, if they recruit persons uncompetitive on the labor market and persons with disabilities under employment regulation state programs.	The employment mechanisms for persons uncompetitive on the labor market and persons with disabilities have been streamlined.	Sustainable employment has been ensured for persons uncompetitive on the labor market and persons with disabilities.	Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Economic Development and Investment of the Republic of Armenia		other means not prohibited by the law
59.	To ensure opportunities for persons with disabilities in the field of physical activities and sports	Conditions have been put in place for persons with disabilities to engage in physical activities and sports as well as to integrate into the society.	Necessary steps have been taken.	Ministry of Sports and Youth Affairs of the Republic of Armenia	2017-2019, on a regular basis	other means not prohibited by the law

60.	To improve the process of medical and social expert appraisal by establishing a new system that will clearly define disabilities using distinctive criteria to distinguish disease from disability	Clear criteria have been introduced to distinguish disease from disability.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Territorial Administration and Development of the Republic of Armenia Ministry of Labor and Social Affairs of the Republic of Armenia Yerevan municipality (with the consent thereof) Ministry of Labor and Social Affairs of the Republic of Armenia	Second quarter, 2017	No additional funding is required.
61.	To review the Law on Population Protection in Emergency Situations of the Republic of Armenia and propose necessary amendments to provide appropriate humanitarian assistance to persons with disabilities in hazardous	An action plan and a schedule designed to provide assistance to persons with disabilities in emergency situations are available.	The draft law has been submitted to the Government of the Republic of Armenia.	Armenia Ministry of Emergency Situations of the Republic of Armenia	Second quarter, 2019	No additional funding is required.

	and emergency situations			Ministry of Labor and Social Affairs of the Republic of Armenia		
62.	Legal basis has been laid to ensure mobility and accessibility for persons with disabilities on premises of public use and in recreational areas	Legal basishas been laid to make newly constructed administrative and public-use premises as well as recreational areas accessible for persons with disabilities.	The draft legal actt has been submitted to the Government of the Republic of Armenia.	State Urban Development Committee under the Government of the Republic of Armenia Ministry of Labor and Social Affairs of the Republic of Armenia	First quarter, 2019	No additional funding is required.
63.	To develop a training program for professionals of various disciplines to work with persons with disabilities	The basis has been laid to offer training for professionals of various disciplines to work with persons with disabilities.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Education and Science of the Republic of Armenia	Third quarter, 2018	other means not prohibited by the law
64.	To expand the list of community centers offering social rehabilitation services to children with disabilities and their families	Community centers offer healthcare, access to medical rehabilitation, development and education assistance, access to extracurricular and recreational activities, development of independent life	The community centers offering assistance to children with disabilities and their	Ministry of Labor and Social Affairs of the Republic of	Second quarter, 2018	To put up for discussion the possibility of allocating

		skills, family reinforcement and assistance services including temporary care.	family members have been created and offer their services to children with disabilities.	Ministry of Territorial Administration and Development of the Republic of Armenia Yerevan municipality (with the consent thereof)		the required expenditures from the state budget of the Republic Armenia within the process of drafting the annual budget
65.	To introduce alternative models for provision of care and social assistance services to persons with mental health problems	The introduction of at least two alternative models (one in Yerevan, another one in a province) for provision of care and social assistance services to persons with mental health problems is planned.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Health of the Republic of Armenia	First quarter, 2019	No additional funding is required.
66.	To establish new models for provision of care and social assistance services to the elderly and persons with disabilities as part of the reforms in the social protection system for the elderly in the Republic of Armenia as well as to set up mechanisms for provision of care services on paid and co-paid basis	The legal basis has been laid for: - expansion of care and social assistance services provided to the elderly and persons with disabilities, enhancement of the quality of such services and introduction of new models; - provision of services on paid and co-paid basis in institutions offering day and night care for the elderly, in home care and in day care centers; - improving the range and quality of	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Labor and	Second quarter, 2017	No additional funding is required.

		services in institutions offering care services for the elderly.		Armenia		
				Ministry of Defense of the Republic of Armenia		
				Ministry of Territorial Administration and Development of the Republic of Armenia		
67.	program for provision of equal rights and	Prioritiy directions in public policies of the Republic of Armenia concerning men and women in all spheres of public life have been identified irrespective of their gender along with steps to secure equal rights and equal opportunities.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Labor and	Second quarter, 2017	No additional funding is required.
68.	monitor and assess equal rights and	Procedures to monitor the implementation of equal rights and equal opportunities policies for men and women have been established.	The draft legal act has been submitted to the Staff of the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia	Fourth quarter, 2018	To put up for discussion the possibility of allocating the required expenditures from the state budget of the Republic Armenia within the process of drafting the

						annual budget
69.	To take steps towards efficient prevention and counteraction of selective abortions	Conditions have been put in place to reduce the number of selective abortions.	Effective mechanisms have been set up including awareness raising campaigns and discussions, particularly in marzes , and relevant legal acts have been drafted, if necessary.	Republic of Armenia Ministry of		
70.	To make amendments to legal acts warranting enforcement of the Law on Identification of and Support to Persons Subjected to Trafficking in Human Beings and Exploitation of the Republic of Armenia	Referral, identification and assistance procedures for victims of trafficking and exploitation in the Republic of Armenia have been ascertained.	The draft legal act(s) has(have) been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia Police of the Republic of Armenia under the Government of the Republic of	Fourth quarter, 2017	No additional funding is required.

				Armenia		
				Investigative Committee of the Republic of Armenia (with the consent thereof)		
				Prosecutor General's Office of the Republic of Armenia (with the consent thereof)		
71.	To develop a referral mechanism for victims of domestic violence	The protection of rights for victims of domestic violence and their interactions related to the cooperation between public authorities to assist, identify and refer victims of domestic violence have been regulated.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia	Third quarter, 2018	other means not prohibited by the law
				Police of the Republic of Armenia under the Government of the Republic of Armenia		
72.	To establish criteria for the provision and	Single procedures for the provision of	Relevant legal	Ministry of Health of the Republic of Armenia Ministry of	Fourth quarter,	other means

	assessment of comprehensive services to victims of domestic violence in order to ensure a single approach with regard to the content, scope, terms, quality and security requirements of such services	services have been developed.	instruments have been adopted.	Labor and Social Affairs of the Republic of Armenia	2018	not prohibited by the law
				Police of the Republic of Armenia under the Government of the Republic of Armenia		
				Ministry of Health of the Republic of Armenia		
73.	Establishment of state-funded assistance centers in Armenia: a. To establish state-funded assistance centers in three marzes and in the capital city of Armenia	Assistance centers have been equipped to provide the following services to a minimum of 750 victims of domestic violence: healthcare and advisory assistance, provision of effective assistance to victims and their families (including legal and psychological assistance, hotline), accommodation in asylum facilities in emergency situations with the possibility of meeting primary individual needs and using public services for as long as direct threats persist.	Assistance centers for victims of domestic violence have been established in Yerevan and in three marzes.	Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Territorial Administration and Development of the Republic of Armenia	Fourth quarter, 2017	other means not prohibited by the law
				Yerevan municipality (with the		

				consent thereof)		
	b. To create state-funded assistance centers in all provinces and the capital city of Armenia	Assistance centers have been equipped to provide the following services to a minimum of 2,000 victims of domestic violence: healthcare and advisory assistance, provision ofeffective assistance to victims and their families (including legal and psychological assistance, hotline), accommodation in asylum facilities in emergency situations with the possibility of meeting primary individual needs and using public services for as long as direct threats persist.	Yerevan and in marzes.	Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Territorial Administration and Development of the Republic of Armenia Yerevan municipality (with the consent thereof)		To put up for discussion the possibility of allocating the required expenditures from the state budget of the Republic Armenia within the process of drafting the annual budget
74.	To sign the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence	Necessary steps have been taken to submit the convention for ratification.	The Council of Europe Convention On Preventing and Combating Violence against Women and Domestic Violence has been signed.	Ministry of Foreign Affairs of the Republic of Armenia Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Justice of the	Fourth quarter, 2017	No additional funding is required.

			Republic of Armenia	
75.	Prerequisites have been put in place for effective enforcement of the Legislation of the Republic of Armenia on prevention of domestic violence.	Training courses are currently conducted.		

76.	To develop a national action plan related to the United Nations Security Council Resolution 1325 on Women, Peace, and Security	The priorities of the Government of the Republic of Armenia have been determined to ensure representation and more active involvement of women in decision-making at all levels, conflict	The action plan has been submitted to the Government of the Republic of Armenia.	(with the consent thereof) Ministry of Foreign Affairs of the Republic of Armenia	Second quarter, 2018	No additional funding is required.
77.	To establish legislative mechanisms to ensure equality as set forth under the Constitution of the Republic of Armenia	resolution and peace-building . Legal basis has been laid to ensure the general equality before law and prohibition of discrimination.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Justice of the	Fourth quarter, 2017	No additional funding is required.
78.	To establish an independent and efficient body to ensure general equality and prohibition of discrimination	Institutional mechanisms ofe general equality and prohibition of discrimination have been created	The institutional body tasked with enforcement of general equality and prohibition of discrimination is operative.	Ministry of Justice of the Republic of Armenia Staff of the Human Rights Defender of the Republic of Armenia (with the consent thereof)		other means not prohibited by the law
79.		Additional basis has been laid for capacity building of judges with regard to the application of the national legislation for enforcement of equality and prohibition of discrimination	The materials have been published.		Fourth quarter, 2018	other means not prohibited by the law

				thereof)		
				Staff of the Human Rights Defender of the Republic of Armenia (with the consent thereof)		
80.	To conduct trainings for judges and attorneys on the application of the national legislation for enforcement of equality and prohibition of discrimination	The skills of judges and attorneys in the application of the national legislation for enforcement of equality and prohibition of discrimination have been enhanced.	Training courses are currently conducted.	Justice of the Republic of Armenia (with the consent thereof)	2017-2019, on a regular basis	other means not prohibited by the law
				School of Advocates of the Republic of Armenia (with the consent thereof)		
81.	UNESCO Convention Against Discrimination in Education and UN Convention on the rights of persons with disabilities	The reviewed curriculum and subject criteria for the general education have been developed and adopted based on the fundamental principles and values of equal rights, tolerance, human rights and democracy.		Ministry of Education and Science of the Republic of Armenia		No additional funding is required.
82.	To develop a law regulating the exercise of rights for persons belonging to ethnic minorities to preserve and develop their national and ethnic identity, traditions,	Legislative basis has been laid to exercise the rights related to the preservation of national and ethnic identity.	The draft draft legal acthas been submitted to the Government of the	Ministry of Justice of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.

	religion, language and culture		Republic of Armenia.			
83.	To conduct research into the needs of and available opportunities for teachers who offer instruction in the languages of ethnic minorities, teaching staff and new educational programs		Research has been done complete, results have been submitted to the Government of the Republic of Armenia and relevant changes introduced.	Science of the Republic of Armenia	2017-2019, on a regular basis	
84.	To reorganize "Vanadzor orphanage" state non-profit organization of the Ministry of Labor and Social Affairs of the Republic of Armenia into assistance centers offering multifunctional services to children and families in need	Day-and-night care offered to approximately 65 children at the orphanage of Vanadzar will be replaced by alternative daycare services. Services of various nature will be offered to the children of Vanadzor who find themselves in difficult life situations.	the Republic of	Ministry of Labor and Social Affairs of the Republic of Armenia	First quarter, 2017	State budget of the Republic of Armenia (no additional funding is required) other means not prohibited by the law
85.	To reorganize the social protection system for population (childcare boarding institutions) within the Ministry of Labor and Social Affairs of the Republic of Armenia into child and family support centers	Child and family support centers have been created. Services of various nature will be offered to the children of the marz (community) who find themselves in difficult life situations. Day-and-night care for approximately 550 children boarded in such institutions will be replaced by alternative daycare services.	The draft legal act has been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia	Second quarter, 2017	State budget of the Republic of Armenia (no additional funding is required) other means not prohibited by the law
86.	To classify the services offered in social protection institutions for population (specialized orphanages) within the system of the Ministry of labor and social affairs of the Republic of Armenia	specialized orphanages in line with their health condition and care indicators.	The relevant legal act has been adopted.	Ministry of Labor and Social Affairs of the Republic of Armenia	Third quarter, 2017	No additional funding is required.

87.	To conduct activities for training and occupational retraining of relevant workers for services provided in social protection institutions for population	Professional capacities and skills for specialized staff in childcare institutions have been enhanced	Occupational retraining has been conducted.	Ministry of Labor and Social Affairs of the Republic of Armenia	Fourth quarter, 2017	State budget of the Republic of Armenia (no additional funding is required) other means not prohibited by the law
88.	To ensure the right of children left without parental care to live in families, to enhance the efficiency of relieving the institutional load and introduce foster families	The process of forming foster families is regulated, the monitoring mechanisms for children taken into care by foster families have been put in place, the types and forms of foster families are defined, the load of orphanages is relieved and alternative services are developed.	The draft legal acthave been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia	Third quarter, 2018	No additional funding is required.
89.	To improve the regulation of the adoption process, to ensure the transparency of the adoption process, to introduce mechanisms for providing (limited) personal data on children available for adoption to persons willing to adopt	The adoption procedure has been improved, The new procedures have been established for provision of certain personal data on centrally registered children available for adoption to persons willing to adopt. The transparency of the adoption process is warranted.	The draft legal acthave been submitted to the Government of the Republic of Armenia.	Ministry of Labor and Social Affairs of the Republic of Armenia Ministry of Justice of the Republic of Armenia	Third quarter, 2018	No additional funding is required.
90.	To sign the United Nations Optional Protocol to the Convention on the Rights of the Child on a communications procedure	Prerequisites have been put in place to provide personal communications in cases of violation of the rights of the child in best interests of the child for the exercise of the rights set forth in the optional protocol.	The optional protocol has been signed.	Ministry of Foreign Affairs of the Republic of Armenia Ministry of Justice of the	Third quarter, 2019	No additional funding is required.

To take steps to raise awareness about inclusive education among parents and teachers	The awareness about inclusive education has been raised among parents and teachers. The number of children transferred from educational institutions offering special general education to educational institutions offering inclusive education has grown.	Awareness raising campaigns have been conducted and relevant informational materials have been created.	Science of the	other means not prohibited by the law
To introduce efficient mechanisms for organization of general inclusive education	The establishment of territorial pedagogical and psychological support centers provides for introduction of efficient mechanisms for general inclusive education, discovery and assessment of special conditions for each child and organization of education in line with such conditions to foster the accomplishment of objectives established in the field of education, particularly by providing equal access to inclusive quality education for all children.	Territorial pedagogical and psychological support centers operate in seven marzes of the country, three-level pedagogical and psychological support is offered to children with special educational needs, a position for assistance to teachers has been	Ministry of Education and Science of the Republic of Armenia Ministry of Territorial Administration and Development of the Republic of Armenia	No additional funding is required.

			introduced in general education schools.			
93.	To align the legislation of the Republic of Armenia with the requirements of the 1980 Hague Convention on the Civil Aspects of International Child Abduction	Additional guarantees have been put in place for more efficient exercise of the rights of the child in conducting international child abduction cases.	The draft legal acthas been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.
94.	To align the Legislation of the Republic of Armenia with the requirements of the 1993 Hague Convention on Protection of Children and Co-operation in Respect of Intercountry Adoption	Additional guarantees have been put in place for protection of the rights of the child in the foreign adoption process.	The proposal for the legislative enactment has been submitted to the Government of the Republic of Armenia.	Ministry of Justice of the Republic of Armenia	Fourth quarter, 2017	No additional funding is required.
95.	To implement programs that contribute to the solution of problems related to educational, cultural, social and economic integration of Syrian refugees	As a result of implemented programs, conditions have been put in place for integration of Syrian refugees in educational, cultural, social and economic life.	Programs are implemented.	Ministry of Defense of the Republic of Armenia	2017-2019, on a regular basis	
96.		The transparency of activities in the field of human rights has been ensured with a platform operating for discussion of matters in the field of human rights protection with representatives of the civil society.	Discussions are organized on a regular basis in public councils under the Minister of the Republic of Armenia.	Ministries of the Republic of Armenia	2017-2019, on a regular basis	

Republic of Armenia HEAD-MINISTER OF STAFF OF THE GOVERNMENT OF THE REPUBLIC OF ARMENIA,

D. Harutyunyan

PROCEDURE

FOR ORGANIZATION OF ACTIVITIES OF THE COORDINATING COUNCIL FOR IMPLEMENTATION OF THE 2017-2019 ACTION PLAN BASED ON NATIONAL STRATEGY OF HUMAN RIGHTS PROTECTION

I. GENERAL PROVISIONS

- 1. This Appendix shall regulate the relations associated with formation of the Coordinating Council for Implementation of the 2017-2019 Action Plan based on the National Strategy for Protection of Human Rights (hereinafter referred to as the CoordinatingCouncil) and the organization of its activities.
- 2. In implementing its activities, the Coordinating Council shall be guided by the Constitution of the Republic of Armenia, Legislation of the Republic of Armenia and this Procedure.

II. OBJECTIVE, COMPOSITION AND FUNCTIONS OF THE COORDINATING COUNCIL

- 3. The main objective of the Coordinating Council consists in coordinating, monitoring and contributing to the implementation of the 2017-2019 Action Plan Based on National Strategy of Human Rights Protection (hereinafter referred to as Action Plan).
- 4. The Coordinating Council shall be composed of the Minister of Justice of the Republic of Armenia (Chairman of the Council), First Deputy Minister of Justice (Vice-Chairman of the Council), Human Rights Defender or Head of Staff Department of the Human Rights Defender (with the consent thereof), Deputy Minister of Health of the Republic of Armenia, Deputy Minister of Labor and Social Affairs of the Republic of Armenia, Deputy Minister of Education and Science of the Republic of Armenia, Deputy Minister of Defense of the Republic of Armenia, Deputy Minister of Territorial Administration and Development of the Republic of Armenia, Deputy Minister of Foreign Affairs of the Republic of Armenia, Deputy Minister of Emergency Situations of the Republic of Armenia, Deputy Minister of Sports and Youth Affairs of the Republic of Armenia, Deputy Minister of Finance of the Republic of Armenia, Deputy Minister of Diaspora of the Republic of Armenia, Deputy Minister of Culture of the Republic of Armenia, Deputy Chief of Police of the Republic of Armenia under the Government of the Republic of Armenia, The Deputy Prosecutor General of the Republic of Armenia (with consent thereof), Deputy Head of the Investigative Committee of the Republic of Armenia (with consent thereof), Deputy Minister of Justice of the Republic of Armenia (Secretary of the Council, Program Coordinator).
- 5. The Coordinating Council shall organize its activities through sessions held at least once in a quarter. The Chairman of the Council shall conduct the sessions of the Coordinating Council, and in his/her absence Vice-Chairman of the Council shall do so.
- 6. At least seven days prior to a session, the Ministry of Justice of the Republic of Armenia shall advise the members of the Council of the day, time, venue and agenda of such session. Relevant documents concerning the items included on the session agenda (opinions, recommendations, etc., if any) shall be made available to the participants of such session in advance by electronic mail at least three days prior to the date of such session.

- 7. The Coordinatiing Council shall:
- 1) hear and discuss quarterly progress reports on the implementation of the program by responsible national executive bodies and statutory public authorities;
- 2) examine and discuss semi-annual written reports on the implementation of the program by responsible national executive bodies and statutory public authorities;
- 3) examine and discuss semi-annual written reports on the implementation of the program by responsible national executive bodies and statutory public authorities;
- 4) after examining and discussing the reports by responsible national executive bodies and statutory public authorities could submit recommendations to promote the efficiency of the program implementation and foster its progress
 - 8. The decisions of the Coordinating Council shall be adopted by a simple majority of votes.

III. SEMI-ANNUAL REPORTS

- 9. Semi-annual written reports submitted by responsible national executive bodies and statutory public authorities shall contain summarized data on the progress of activities established under the program, particularly:
 - 1) with regard to the works completed in the reporting period;
- 2) if necessary, with regard to the activities established under the program, the deadline of which does not expire within the reporting period but certain steps have already been taken;
 - 3) with regard to risks or issues (if any) that prevent or endanger successful implementation of an activity established under the program;
 - 4) with regard to recommendations, if any, that can contribute to the implementation of the activities established under the program.
- 10. If necessary, the Coordinating Council may request additional clarifications and more accurate information with regard to the semiannual reports submitted.

IV. PUBLIC HEARINGS

- 11. At the end of each semi-annual period, the Coordinating Council shall organize a public hearing on the progress of the activities established under the program.
- 12. Representatives from public authorities and local governments, public and communal non-governmental organizations, non-governmental and international organizations may be invited to take part in the public hearing on the initiative of the Coordination Council.
- 13. At least 15 days prior to a public hearing, the Ministry of Justice of the Republic of Armenia shall post an announcement on its website regarding the organization of the public hearing by stating its day, venue, time and agenda.
- 14. If non-governmental organizations wish to take part in the public hearing, they shall electronically apply for participation with the Ministry of Justice of the Republic of Armenia by stating the name of the organization, contact details of the organization (email address and/or telephone number) and information on the participant (participants).
- 15. The Ministry of Justice of the Republic of Armenia shall provide by email to the preregistered non-governmental organizations documents (reports, surveys and analyses) regarding the agenda of the public hearing.
 - 16. The participants of the public hearing shall:
 - 1) hear the presentations and reports given by speakers;
 - 2) share their positions and comments concerning the progress of the presented activity and submit proposals.

- 17. Subject-specific public hearings may be organized on the initiative of the Coordinating Council.
- 18. The Secretary of the Coordinating Council shall conduct the public hearing.

V. MINUTE TAKING AT SESSIONS OF THE COORDINATING COUNCIL AND PUBLIC HEARINGS

- 19. The minutes during the sessions of the Coordinating Council and public hearings shall be taken by the Ministry of Justice of the Republic of Armenia. The minutes of the sessions shall be signed by the Chairman or the Vice-Chairman of the Coordinating Council, and the minutes of public hearings shall be signed by the Secretary of the Coordinating Council.
- 20. The minutes of sessions and public hearings shall include main provisions of matters discussed, reports presented, presentations made, opinions expressed and recommendations submitted. The minutes of sessions and public hearings shall be enclosed to the documentation appertaining to the matters discussed.
- 21. The minutes taken during the sessions of the Coordinating Council and public hearings shall be kept with the Ministry of Justice of the Republic of Armenia.

Republic of Armenia
HEAD-MINISTER OF STAFF OF THE
GOVERNMENT OF THE REPUBLIC OF
ARMENIA,

D. Harutyunyan